



October 22, 2019 "Building Healthier Communities"

Executive Update

Jan Cartwright, Executive Director



Fall is fleeting here at the WYPCA as we are completing the 2019 training calendar. One fall training staple is the UDS training for 2019 reporting coming up on November 5 in Casper. Remember that all of our trainings are open to anyone and are offered at little to no cost. To keep up with our training schedule and other items of importance to Health Centers/healthcare organizations, please respond to the poll below regarding the quarterly and all of the email updates that we send on a regular basis.

Speaking of training, I want to welcome Courtney Rocha to our new Training Manager position. You will see more about her below. One more staff member will be added this fall, we are finalizing the hiring of a Clinical Quality Director.

WYPCA is not the only organization that is hiring. We are excited at the prospect of two new Health Center leaders being hired at both the Educational Health Center of Wyoming and at Community Health Center of Central Wyoming. These are the state's two largest Health Centers and their boards are working to find just the right fit for those key positions. I especially want to thank Cole White not only for his support of the WYPCA Board but also for his recent work on the Medicaid reimbursements for CHCs.

Jan Cartwright, Executive Director
Wyoming Primary Care Association

Please Help WYPCA Update Their Contact Lists

WYPCA has been fortunate to grow and expand its email communications and the audiences that receive it. In an attempt to be as kind as possible to our email recipients, we have decided to separate out our trainings from our Quarterly Newsletter contact list.

The Quarterly Newsletter will continue to be a publication that focuses on Federally-Qualified Health Centers and the efforts of the Wyoming Primary Care Association. It will continue to feature a guest column that focuses on delivering health care in Wyoming that we welcome our friends to leverage to help get the word out to our network on updates that are pertinent to their work.

The new Training email list will be used to notify recipients of our upcoming webinars, face-to-face trainings and the "Power of Rural" annual rural health conference.

Please select what emails you would like to receive

Quarterly only

Select

Training emails only

Select

Both Quarterly and Training emails

Select

Star of the Quarter: Marilyn Dymond Wagner

The WYPCA would like to recognize Marilyn Dymond Wagner for ensuring there is a continued conversation in her community among organizations that serve people experiencing homelessness.

Marilyn has led the effort for a regional Continuum of Care (COC) meeting happening in Casper and the surrounding areas. At the statewide COC meeting, it was discussed that organizations focused on serving the homeless in Wyoming MUST meet more frequently to increase collaboration and avoid the dreaded silo effect.

There are a lot of smart and passionate people in Wyoming that would like to see those experiencing homelessness gain access to services that will help them get back on their feet. We go further when we work together and applaud Marilyn for doing her part!



Pictured left to right is Marilyn Dymond Wagner, WYPCA Health Policy Consultant Mary Lynne Shickich and WYPCA Clinical Quality Consultant Brenda Burnett



Please Welcome Our New Staff Member

Courtney Rocha joined the WYPCA staff September 23rd and is serving as our first-ever Training Manager. She will help WYPCA with the organization of our trainings and be instrumental in projecting those trainings further into the future. We hope this allow for health care professionals to better prepare their busy schedules, so they can attend the events that will help them in their important roles.

Courtney comes to us from Hawaii after working a decade at Apple. WYPCA is looking forward to leveraging her experience which includes serving as part of Apple's Global Guest Trainer Team for Creatives. She already is proving herself to be an asset with her work on the Annual Needs Assessment. We look forward to all the great things she will accomplish. You can reach Courtney at courtney@wypca.org.

Staff Updates



Kathy Johnson
Office Mgr./Events Coord.



Hannah Wickey
Director of Operations.



Scott Cheney
Clinical Project Mgr

UDS- The WYPCA will be hosting the 2019 Uniform Data System (UDS) training at the Courtyard by Marriott in Casper Wyoming, on Tuesday, November 5, 2019. This training is an important offering the WYPCA makes to its members because, “this is a reporting system used by all grantees funded for Community Health Centers, Migrant and Seasonal Farmworker, Healthcare for the Homeless, and Public



Housing Primary Care under the Health Center grant program.”

Those who are responsible for gathering and reporting the data elements included in the UDS report, are part of the management or clinical staff and need to understand the definitions and concepts used in UDS, or anyone who uses the data in their program management and quality improvement activities, should attend this training as it will help you prepare for the 2019 UDS report. The 2019 training will go over changes that have been made, the report's tables and the definitions necessary to complete the report.

There is a \$100 registration fee for this training. To register for the training please click [register now](#), registration will end on October 30, 2019, so don't wait.

The WYPCA has reserved a block of hotel rooms at the Courtyard by Marriott at a rate of \$109, plus tax, per room. These rates are available through Friday, October 25, 2019,

K.J.

Rural Veterans Health Access Program- This summer the Office of Rural Health within the Wyoming Department of Health was the recipient of the Rural Veterans Health Access grant. This award was one of three nationwide!

WYPCA is pleased to have been written into the work plan of the grant to help provide training and TA to ensure that Wyoming's Rural Veterans have the level of access to health care services that they deserve. Stay tuned and subscribe to our training email contact list, mentioned previously in the poll above, to receive invitations about upcoming webinars. These webinars are very much still under construction. A few of the learning objectives we are currently exploring includes:

- Communicate with veterans in a culturally-competent manner
- Avoid potential biases about veteran patients
- Account for veteran-specific health disparities
- Hear from other Wyoming health professionals and Triwest how the Mission Act has changed the VA's referral process
- Gain an understanding of the types of services the VA will be calling upon its Community Care partners in Wyoming to fulfill

Please send an email to hannah@wypca.org for suggestions on these learning objectives or for those you would like to see.

-H.W.



The VA MISSION Act



existing programs to give eligible veterans access to care right in their own communities



to walk-in community clinics that offer immediate, local care

The VA Mission Act replaced the Veteran's Choice Act before the awards for this grant was announced. Ensuring that providers have the information needed to participate in the Mission Act's Community Care Program will be part of the training effort.

Guest Columns

Oral Health Integration – Becoming a Reality

By Brenda Burnett RN, MSN, PCMH CCE
WYPCA Consultant

The Wyoming Primary Care Association is excited to share that we are part of a 4-state regional effort called the Rocky Mountain Network of Oral Health Integration (RoMoNOH) within the Maternal and Child Health Safety Net to integrate oral health into the primary care setting. This work is funded by a HRSA grant with Denver Health as the lead agency. Goals of this five-year grant are to:



- Integrate oral health and primary health care for those most at risk for oral disease among the maternal child population
- Prevent disease and promote oral health
- Increase access to comprehensive, quality oral health care and eliminate disparities
- Increase dissemination of oral health information and improve health literacy
- Advance oral health in public policy and research.

We want to thank the Wyoming Community Health Centers for their commitment to this important work and look forward to sharing progress on this integration effort.

If you have any questions regarding this work, please contact Brenda at

brenda1@wypca.org or check out this [recent article](#) about the award.

A Different Kind of Force – Policing Mental Illness

Submission by Kitra Cahana
Photographer and Documentarian

Note from WYPCA: Kitra Cahana reached out to WYPCA via email. She is interested in sharing her work with health care professionals and is looking to connect with those with a story to tell around mental health.



In this moving documentary from NBC Left Field – A Different Kind of Force - Policing Mental Illness – directors Ed Ou and Kitra Cahana filmed with nearly a dozen police officers in San Antonio who are trained in mental health and de-escalation tactics, embedding with them as they responded to mental health 911 calls across the city. The hour-long documentary explores the complex and oftentimes fraught relationship between mentally ill individuals and law enforcement in the United States. The film does not shy away from the tough questions that plague law enforcement’s central role in acting as a nexus between the mentally ill, their loved ones and the mental health system. Feel free to get in touch with kitra.cahana@gmail.com if you have thoughts you would like to share after watching the film or ideas for other stories related to mental health that you think we should be looking at.

The History Behind the Name: A Chuckline Rider was an early source of news for ranchers. It was an unemployed cowboy who would ride from ranch to ranch and exchange information for a meal.

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U58CS06849, Wyoming Primary Care Association in the amount of \$631,548 with 10% of the total project financed with nongovernmental sources. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or

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