



TeamSTEPPS Video Links

The following contains a library of videos from either the AHRQ TeamSTEPPS curriculum or YouTube. Please email TeamTraining@aha.org with additions.

Introduction

- Sue Sheridan's story (5:00): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_Sue_Sheridan/Sue_Sheridan-400-300.html
- Just A Routine Operation (13:56): <http://www.youtube.com/watch?v=JzlvgtPlOf4>
- Is fatal medical error a leading cause of death? (5:44): <https://www.youtube.com/watch?v=-IDcWx3k0-0>
- Study: Medical errors are third leading cause of death in US (3:26): <https://www.youtube.com/watch?v=1Oml2PikrcM>
- Miracle on the Hudson (5:24): <https://www.youtube.com/watch?v=gjXCuRjPas>
- MacKenzie Bryan Story (2:03): <https://aha.box.com/s/b1ofpc9y499vwos6w58ijhnsyqi6x9ai>

Team Structure/Teamwork (General)

- Team failure example (L&D, 3:12): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_vig004a/vig004a.html
- Ants (0:32): <https://www.youtube.com/watch?v=PtLPt-whLNs>
- Ferrari Pit Crew – Role Clarity (0:50): <https://www.youtube.com/watch?v=edXVQcBSD6o>
- Funny Penguins Teamwork (0:30): <https://www.youtube.com/watch?v=dR0xeQHDjq0>
- Bo Schembechler The Team Speech (1:19): <https://www.youtube.com/watch?v=qjv2iDxiGBI>

Communication

- Berlitz Coast Guard – Lost in Translation (0:52): <http://www.youtube.com/watch?v=yR0IWICH3rY>
- Communication challenges: Lighthouse vs. Destroyer (0:54): <http://www.youtube.com/watch?v=IEbn9SWkrQ0>
- Check-Back (Inpatient surgical, 0:15): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_checkback/checkback.html
- Check-back: Man with Two Brains (1:25): http://www.youtube.com/watch?annotation_id=annotation_846205&feature=iv&src_vid=3r4rS_0yzQ1M&v=7-a2QBfFQeA

- I PASS the BATON (EM, 1:14): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_passTheBaton/passTheBaton-400-300.html
- SBAR (1:35): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_SBAR_NurseToPhysician/SBAR_NurseToPhysician-400-300.html
- Persuasive communication – The Power of Words (1:48): <https://www.youtube.com/watch?v=Hzgzim5m7oU>
- Taking on a new perspective – The Power of Words 2 (1:18): <https://www.youtube.com/watch?v=jnwQYwAnud4>

Leading Teams

- Briefs (L&D, 0:36): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_BriefLandD/brief2.html
- Huddle (ED, 0:31): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_Huddle_ER/huddleER-400-300.html
- Debrief (L&D, 0:24): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_debrief_LandD/debrief_LandD.html
- Successful teamwork example (L&D, 5:03): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_vig004b/vig004b.html
- John Wayne Cockpit Scene (0:28): <http://www.youtube.com/watch?v=qh42k3Kvxck>
- FedEx Kinkos – Roles and responsibilities (0:34): <https://www.youtube.com/watch?v=6hKWM5Z1zds>

Situation Monitoring

- Awareness test - Basketball (1:09): http://www.youtube.com/watch?v=UfA3ivLK_tE
- Awareness test – The Monkey Business Illusion (1:41): https://www.youtube.com/watch?v=IGQmdoK_ZfY
- Awareness test – Whodunnit? (1:54): <https://www.youtube.com/watch?v=ubNF9QNEQLA>
- Awareness test – Colour Changing Card Trick (2:43): <http://www.youtube.com/watch?v=v3iPrBrGSJM>
- The Door Study (1:37): <https://www.youtube.com/watch?v=FWSxSQsspiQ>
- Cross monitoring (0:18): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_Idcrossmon/crossMonitorIntern.html
- Fixation Error on Eastern Airlines Flight 401: Eastern Air Lines Flight 401 (3:10): <https://www.youtube.com/watch?v=ICqPGkto3Yo>
- Don't judge too quickly (0:31): <https://www.youtube.com/watch?v=nV0TPobjVo&list=PL78C54DEA5291B969&index=10>

Mutual Support

- Providing effective feedback: http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_FeedbackDocToMedTech/feedbackDocToMedtech.html
- CUS (L&D, 0:10): <http://www.ahrq.gov/professionals/education/curriculum->

[tools/teamstepps/instructor/videos/ts_CUS_LandD/CUS_LandD.html](http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_CUS_LandD/CUS_LandD.html)

- DESC (physician's office, 1:49): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_poddescript/DESC_script.html
- UK Urinal Teamwork (1:03): <http://www.youtube.com/watch?v=9SwDHOMhev8>
- Trust Fall Fail (0:13): <https://www.youtube.com/watch?v=wPOgvzVOQig>

Summary – Putting It All together

- Opportunities for improvement (Inpatient medical, 2:11): http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/ts_vig002a/vig002a.html
- Flight 1549 Hudson River plane crash multiperspective composite animation (5:25): <http://www.youtube.com/watch?v=gjXCuIRjPas>
- Effective teamwork (pediatric example): <http://youtu.be/4EWINpKrCuc>
- Good teamwork examples - animations (crab, ants and penguins): <https://www.youtube.com/watch?v=FxIG2erw9IY>

Change Management

- All Washed Up (6:20): <http://www.youtube.com/watch?v=osUwukXSd0k>
- Parks & Rec – Workplace Change (1:17): <https://www.youtube.com/watch?v=wqDqEURhpHA>
- Power of Words (1:47): <https://www.youtube.com/watch?v=Hzgzim5m7oU>
- All Washed Up (6:20): <http://www.youtube.com/watch?v=osUwukXSd0k>

Coaching Workshop

- How NOT to coach: Terry Tate Office Line Backer “Super Bowl Spot”(1:00): <http://www.youtube.com/watch?v=Kg5cdZ-Fnpc>
- How NOT to coach: Drill Sergeant Therapist (Geico commercial, 0:30): <http://www.youtube.com/watch?v=XfmVBmDKLZI>
- It's Not About the Nail (1:41): <https://www.youtube.com/watch?v=-4EDhdAHRog>
- Peyton Manning United Way (2:05): <http://www.nbc.com/saturday-night-live/video/united-way/n12129>
- Over-coaching Orchestra (3:28): <http://www.musicparadigm.com/videos/>

Other Interesting Videos

- BBC TV show 'How to Avoid Mistakes in Surgery' using a lot of aviation (and some motor racing) analogies (54:45): <http://www.youtube.com/watch?v=fti-UTdcHKg>
- Pit stops and surgical safety (5:19): <http://www.youtube.com/watch?v=dfNBUiAkapl&list...&feature=c4-overview>
- Are You Safe? (Patient Safety Video) (4:01): <https://www.youtube.com/watch?v=BFd54Yzg-vo>
- Dancing Guy (3:00): <https://www.youtube.com/watch?v=hO8MwBZI-Vc>
- The Power of Words (1:47): <https://www.youtube.com/watch?v=Hzgzim5m7oU>

Resiliency/Gratitude/Burnout

- (Resiliency) Musicality from America's Got Talent (7:03): <https://www.youtube.com/watch?v=IL5YbASHJhg>
- An Experiment in Gratitude | The Science of Happiness (7:13): <https://www.youtube.com/watch?v=oHv6vTKD6lg>
- Nature. Beauty. Gratitude - Louie Schwartzberg (5:17): <https://www.youtube.com/watch?v=2egMSliB8DE>
- (Awe) Jackie Evancho (8:59): <https://www.youtube.com/watch?v=q6GItDikjzE>
- (Awe) Ibrahim Hamadtou Fulfils Paralympic Dream (0:35) <https://www.youtube.com/watch?v=aFcqAbRcE4I>
- Story Corp Ron Ruiz Bus Driver (1:25) <https://www.youtube.com/watch?v=ZAmp3eQ4gQQ>