

# Patient-Centered Medical Home (PCMH) Accelerated Renewal Table

Updated July 2019



This document contains information for practices recognized under PCMH 2011 at Level 1, 2 or 3 or PCMH 2014 at Levels 1 or 2 to assist in an accelerated renewal process.

## Overview

If you are an NCQA-Recognized PCMH practice approaching renewal, transition to the redesigned PCMH program will save you time. Practices that achieved recognition in PCMH 2011 at Level 1, 2 or 3, or PCMH 2014 at Level 1 or 2, can earn recognition at an accelerated pace. These practices will be able to attest to meeting certain criteria without providing the evidence required of practices seeking recognition for the first time.

To achieve recognition, practices must:

1. **Meet all 40 core criteria *and***
2. **Earn 25 credits in elective criteria across 5 of 6 concepts.**

In the tables below, “Review or Attestation” (far right column) indicates which criteria require submission of evidence and which criteria simply allow attestation.

**Note:** *The evaluator may ask practices to verify a selection of attestation responses during a virtual review.*

To get started, enroll through the Q-PASS system at [qpass.ncqa.org](http://qpass.ncqa.org). You will be assigned an NCQA representative who will be your single point of contact and help schedule your evaluations.

### What is expected for criteria that require evidence?

For criteria identified as “Review,” practices should follow the current PCMH Standards & Guidelines and submit evidence in Q-PASS, as indicated. Practices should prepare to demonstrate virtual review-eligible evidence during the virtual review.

### What is expected for criteria where attestation is allowed?

For criteria marked “attestation,” all you have to do is attest that your practice is still performing PCMH activities in these criteria. You will not need to demonstrate documentation or evidence. For each attestable criterion, practices enter a title into the text box, label the name as *Accelerated Renewal—Attestation*, and enter the text below:

*“Our practice achieved PCMH [201X] Level [X] recognition as a patient-centered medical home. We attest that our responses reflect our practice’s current operations. Documentation to support these responses will be provided upon request.”*

You will not need to manually enter the attestation text for each criterion. After you enter the Attestation for the first criteria, you may select “Link Evidence” and type the title *Accelerated Renewal* into the text box for additional attestable criterion.

### What if my practice is PCMH 2014, Level 3?

If you are a PCMH 2014 Level 3 practice, you may bypass submission of evidence for criteria entirely and skip directly to the Annual Reporting phase of recognition. Do this by enrolling in Q-PASS. You will be assigned an NCQA representative, who will explain the next steps.

## Shared and Site-Specific Evidence

Some evidence (such as documented processes and demonstration of capability) may be submitted once for all sites or site groups. Other evidence (such as evidence of implementation, examples, reports, Record Review Workbooks and Quality Improvement Workbooks) must be site-specific. Site -specific data may be combined and submitted once on behalf of all sites or site groups. Some criteria require a combination of shared and site-specific evidence, which is labeled “Partially Shared” in the tables below.

	Core	Electives		
		1 Credit	2 Credits	3 Credits
Review	22 criteria	12 criteria	14 criteria	0 criteria
Attestation	18 criteria	26 criteria	7 criteria	1 criterion
<b>Total Criteria (100 criteria)</b>	<b>40 criteria</b>	<b>39 criteria</b>	<b>21 criteria</b>	<b>1 criterion</b>

TEAM-BASED CARE AND PRACTICE ORGANIZATION (TC)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: Practice Organization, Team Roles and Training</b>			
TC 01* (Core)	PCMH Transformation Leads	Shared	Review
TC 02 (Core)	Structure & Staff Responsibilities	Shared	Attestation
TC 03* (1 Credit)	External PCMH Collaborations	Shared	Attestation
TC 04* (2 Credits)	Patient/Family/Caregiver Involvement in Governance	Shared	Review
TC 05 (2 Credits)	Certified EHR System	Shared	Attestation
<b>Competency B: Care Team Communication and Functioning</b>			
TC 06 (Core)	Individual Patient Care Meetings/Communication	Partially Shared**	Review
TC 07 (Core)	Staff Involvement in Quality Improvement	Shared	Attestation
TC 08* (2 Credits)	Behavioral Health Care Manager	Shared	Review
<b>Competency C: Patient/Family/Caregiver Orientation</b>			
TC 09 (Core)	Medical Home Information	Shared	Attestation

\*New criteria in most recent version of PCMH Standards & Guidelines.

\*\*Documented processes may be shared, but all other evidence must be site-specific.

KNOWING AND MANAGING YOUR PATIENTS (KM)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: Comprehensive Patient/Population Knowledge</b>			
KM 01 (Core)	Problem Lists	Site-Specific	Attestation
KM 02 (Core) <i>*F and G are new</i>	Comprehensive Health Assessment	Shared	Review
KM 03 (Core)	Depression Screening	Shared	Review
KM 04* (1 Credit)	Behavioral Health Screenings	Shared	Review
KM 05* (1 Credit)	Oral Health Assessment & Services	Shared	Review
KM 06* (1 Credit)	Predominant Conditions & Concerns	Shared	Attestation
KM 07* (2 Credits)	Social Determinants of Health	Site-Specific	Review
KM 08* (1 Credit)	Patient Materials	Shared	Review
<b>Competency B: Cultural Competency</b>			
KM 09 (Core)	Diversity	Site-Specific	Attestation
KM 10 (Core)	Language	Site-Specific	Attestation
KM 11 (1 Credit) <i>*A and C are new</i>	Population Needs	Shared	Review
<b>Competency C: Proactive Population Management</b>			
KM 12 (Core)	Proactive Reminders	Shared	Review
KM 13* (2 Credits)	Excellence in Performance	Site-Specific	Review
<b>Competency D: Medication Management</b>			
KM 14 (Core)	Medication Reconciliation	Site-Specific	Attestation
KM 15 (Core)	Medication Lists	Site-Specific	Attestation
KM 16 (1 Credit)	New Prescription Education	Site-Specific	Attestation
KM 17 (1 Credit)	Medication Responses & Barriers	Site-Specific	Attestation
KM 18* (1 Credit)	Controlled Substance Database Review	Shared	Review
KM 19* (2 Credits)	Prescription Claims Data	Shared	Review
<b>Competency E: Evidence-Based Decision Support</b>			
KM 20 (Core)	Clinical Decision Support	Shared	Review
<b>Competency F: Community Resources</b>			
KM 21* (Core)	Community Resource Needs	Shared	Attestation
KM 22 (1 Credit)	Access to Educational Resources	Shared	Attestation
KM 23* (1 Credit)	Oral Health Education	Shared	Attestation
KM 24 (1 Credit)	Shared Decision-Making Aids	Shared	Attestation
KM 25* (1 Credit)	School/Intervention Agency Engagement	Shared	Review
KM 26 (1 Credit)	Community Resource List	Shared	Attestation
KM 27 (1 Credit)	Community Resource Assessment	Shared	Attestation
KM 28* (2 Credits)	Case Conferences	Shared	Review
KM 29* (1 Credit)	Opioid Treatment Agreement	Shared	Review

\*New criteria in most recent version of PCMH Standards & Guidelines.  
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PATIENT-CENTERED ACCESS AND CONTINUITY (AC)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: Access to Clinical Advice and Appointments</b>			
AC 01* (Core)	Access Needs & Preferences	Partially Shared**	Review
AC 02 (Core)	Same-Day Appointments	Partially Shared**	Review
AC 03 (Core)	Appointments Outside Business Hours	Shared	Attestation
AC 04 (Core)	Timely Clinical Advice by Telephone	Shared	Attestation
AC 05 (Core)	Clinical Advice Documentation	Shared	Review
AC 06 (1 Credit)	Alternative Appointments	Partially Shared**	Attestation
AC 07 (1 Credit)	Electronic Patient Requests	Shared	Attestation
AC 08 (1 Credit)	Two-Way Electronic Communication	Shared	Attestation
AC 09* (1 Credit)	Equity of Access	Site-Specific	Review
<b>Competency B: Care Continuity and Empanelment</b>			
AC 10 (Core)	Personal Clinician Selection	Shared	Attestation
AC 11 (Core)	Patient Visits with Clinician/Team	Site-Specific	Attestation
AC 12 (2 Credits)	Continuity of Medical Record Information	Shared	Attestation
AC 13* (1 Credit)	Panel Size Review & Management	Partially Shared**	Review
AC 14* (1 Credit)	External Panel Review & Reconciliation	Partially Shared**	Review

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CARE MANAGEMENT AND SUPPORT (CM)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: At-Risk Patients for Care Management</b>			
CM 01 (Core)	Identifying Patients for Care Management	Shared	Review
CM 02 (Core)	Monitoring Patients for Care Management	Site-Specific	Review
CM 03* (2 Credits)	Comprehensive Risk-Stratification Process	Shared	Review
<b>Competency B: Care Planning</b>			
CM 04 (Core)	Person-Centered Care Plans	Shared- Patient Examples Only	Attestation
CM 05 (Core)	Written Care Plans	Shared- Patient Examples Only	Attestation
CM 06 (1 Credit)	Patient Preferences & Goals	Shared- Patient Examples Only	Attestation
CM 07 (1 Credit)	Patient Barriers to Goals	Shared- Patient Examples Only	Attestation
CM 08 (1 Credit)	Self-Management Plans	Shared- Patient Examples Only	Attestation
CM 09* (1 Credit)	Care Plan Integration	Shared	Review

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CARE COORDINATION AND CARE TRANSITIONS (CC)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: Lab and Imaging Test Management</b>			
CC 01 (Core)	Lab & Imaging Test Management	Shared	Review
CC 02 (1 Credit)	Newborn Screenings	Shared	Attestation
CC 03* (2 Credits)	Appropriate Use for Labs & Imaging	Shared	Review
<b>Competency B: Patient Referral Management</b>			
CC 04 (Core)	Referral Management	Shared	Review
CC 05* (2 Credits)	Appropriate Referrals	Shared	Review
CC 06* (1 Credit)	Commonly Used Specialists Identification	Site-Specific	Review
CC 07 (2 Credits)	Performance Information for Specialist Referrals	Shared	Review
CC 08 (1 Credit)	Specialist Referral Expectations	Shared	Attestation
CC 09 (2 Credits)	Behavioral Health Referral Expectations	Shared	Review
CC 10 (2 Credits)	Behavioral Health Integration	Shared	Attestation
CC 11* (1 Credit)	Referral Monitoring	Partially Shared**	Attestation
CC 12 (1 Credit)	Co-Management Arrangements	Site-Specific	Attestation
CC 13* (2 Credits)	Treatment Options & Costs	Partially Shared**	Review
<b>Competency C: Coordinate Care Transitions</b>			
CC 14* (Core)	Identifying Unplanned Hospital & ED Visits	Shared	Attestation
CC 15 (Core)	Sharing Clinical Information	Shared	Attestation
CC 16 (Core)	Post-Hospital/ED Visit Follow-Up	Shared	Attestation
CC 17* (1 Credit)	Acute Care After Hours Coordination	Partially Shared**	Review
CC 18 (1 Credit)	Information Exchange during Hospitalization	Shared	Attestation
CC 19 (1 Credit)	Patient Discharge Summaries	Shared	Attestation
CC 20 (1 Credit)	Care Plan Collaboration for Practice Transitions	Site-Specific	Attestation
CC 21 (Maximum 3 Credits)	External Electronic Exchange of Information	Shared	Attestation

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PERFORMANCE MEASUREMENT AND QUALITY IMPROVEMENT (QI)			
Criteria	Criteria Title	Shared or Site-Specific?	Review or Attestation?
<b>Competency A: Performance Measurement</b>			
QI 01 (Core) <i>*D is New</i>	Clinical Quality Measures	Site-Specific	Review
QI 02 (Core)	Resource Stewardship Measures	Site-Specific	Review
QI 03 (Core)	Appointment Availability Assessment	Partially Shared**	Review
QI 04 (Core)	Patient Experience Feedback	Site-Specific	Review
QI 05 (1 Credit)	Health Disparities Assessment	Site-specific	Attestation
QI 06 (1 Credit)	Validated Patient Experience Survey Use	Site-specific	Attestation
QI 07 (2 Credits)	Vulnerable Patient Feedback	Site-specific	Attestation
<b>Competency B: Quality Improvement</b>			
QI 08 (Core) <i>*D is New</i>	Goals & Actions to Improve Clinical Quality Measures	Site-Specific	Review
QI 09(Core)	Goals & Actions to Improve Resource Stewardship Measures	Site-Specific	Review
QI 10 (Core)	Goals & Actions to Improve Appointment Availability	Site-Specific	Review
QI 11 (Core)	Goals & Actions to Improve Patient Experience	Site-Specific	Review
QI 12 (2 Credits)	Improved Performance	Site-Specific	Review
QI 13 (1 Credit)	Goals & Actions to Improve Disparities in Care/Service	Site-Specific	Attestation
QI 14 (2 Credits)	Improved Performance for Disparities in Care/Service	Site-Specific	Attestation
<b>Competency C: Reporting Performance</b>			
QI 15 (Core)	Reporting Performance Within the Practice	Shared	Review
QI 16 (1 Credit)	Reporting Performance Publicly or with Patients	Shared	Attestation
QI 17 (2 Credits)	Patient/Family/Caregiver Involvement in Quality Improvement	Shared	Review
QI 18 (2 Credits)	Reporting Performance Measures to Medicare/Medicaid	Shared	Attestation
QI 19* (Maximum 2 credits)	Value-Based Contract Agreements A. Up-Side Risk Contract B. Two-Sided Risk Contract	Shared	Attestation

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Review vs. Attestation (Core, 1 Credit, 2 Credits, 3 Credits) Table

	Core				Electives						
					1 Credit			2 Credits			3 Credits
Review	TC 01*	AC 01*	CC 04	QI 09	KM 04*	AC 09*		TC 04*	CM 03*	QI 12	None
	TC 06	AC 02	QI 01**	QI 10	KM 05*	AC 13*		TC 08*	CC 03*	QI 17	
	KM 02**	AC 05	QI 02	QI 11	KM 08*	AC 14*		KM 07*	CC 05*		
	KM 03	CM 01	QI 03	QI 15	KM 11**	CM 09*		KM 13*	CC 07		
	KM 12	CM 02	QI 04		KM 18*	CC 06*		KM 19*	CC 09		
	KM 20	CC 01	QI 08**		KM 25*	CC 17*		KM 28*	CC 13*		
					KM 29*						
	22 criteria				12 criteria			14 criteria			0 criteria
Attestation	TC 02	KM 14	AC 11	TC 03*	KM 24	CM 06	CC 12	QI 13	TC 05	QI 19*	CC 21
	TC 07	KM 15	CM 04	KM 06	KM 26	CM 07	CC 18	QI 16	AC 12		
	TC 09	KM 21*	CM 05	KM 16	KM 27	CM 08	CC 19		CC 10		
	KM 01	AC 03	CC 14	KM 17	AC 06	CC 02	CC 20		QI 07		
	KM 09	AC 04	CC 15	KM 22	AC 07	CC 08	QI 05		QI 14		
	KM 10	AC 10	CC 16	KM 23*	AC 08	CC 11*	QI 06		QI 18		
	18 criteria				26 criteria				7 criteria		1 criterion
Total	40 criteria				39 criteria				21 criteria		1 criterion

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\*\*Part of the criteria is new in most recent version of PCMH Standards & Guidelines.